

# DC Victim Hotline

**1-844-4HELPDC**

1-844-443-5732

## What is the DC Victim Hotline?

The **DC Victim Hotline** (DCVH) provides free, confidential, around-the-clock information and referrals for victims of all crime in the District of Columbia. The DC Victim Hotline combines:

- ◆ A phone and text hotline: **1-844-4HELPDC** (1-844-443-5732)
- ◆ An innovative online chat: **[www.DCvictim.org/Chat](http://www.DCvictim.org/Chat)**
- ◆ Online resources: **[www.DCvictim.org](http://www.DCvictim.org)**

With extensive specialized training, our **Victim Assistance Specialists** are ready to help crime victims:

- ◆ Understand their rights and options
- ◆ Find information and connect with resources
- ◆ Craft next steps to regain control over their lives

## Who do you serve?

The DC Victim Hotline serves victims of **any crime** in the District of Columbia. The hotline also has a special focus on populations, crimes, and topics that are generally underrepresented or underserved in victim services. DCVH helps and empowers victims as they navigate the **physical, emotional, and financial** consequences of all crime, including but not limited to:

- ◆ Arson
- ◆ Assault
- ◆ Bullying
- ◆ Burglary
- ◆ Child Abuse
- ◆ Domestic Violence
- ◆ Elder Abuse
- ◆ Financial Fraud
- ◆ Hate/Bias Crimes
- ◆ Homicide
- ◆ Human Trafficking
- ◆ Property Crimes
- ◆ Sexual Assault
- ◆ Stalking
- ◆ Terrorism

## When can I access services?

All services—phone, chat, and text—operate **24 hours a day, 7 days a week**. Likewise, our web content and resource directory are always available at [www.DCvictim.org](http://www.DCvictim.org).

## What if I speak another language?

Both English and Spanish-speaking Victim Assistance Specialists are available. Additionally, any specialist can access an interpreter by phone for more than **200 languages**.

## What types of resources and referrals are available?

Victims of crime have a variety of needs, from simple to complex. Some of the topics that we can share information about or provide referrals to include:

- ◆ Crime Reporting
- ◆ Case Management
- ◆ Mental Health Support
- ◆ Housing Options
- ◆ Financial Compensation
- ◆ Legal Services
- ◆ Medical Services
- ◆ Victims' Rights

## What information will I need to provide?

All DCVH services are **completely anonymous**. Our Victim Assistance Specialists begin each conversation by inquiring about any safety or privacy concerns callers may have. We will never request any personally identifying information, nor do we store any user information (including phone numbers).

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